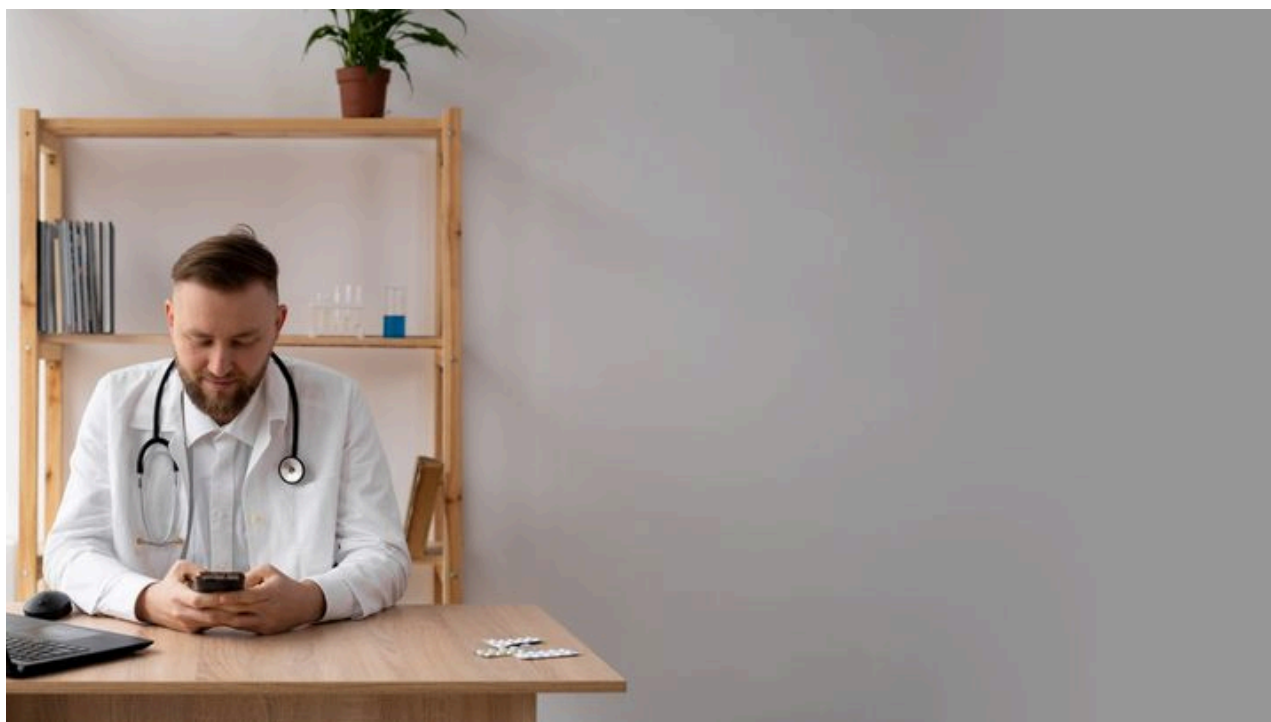




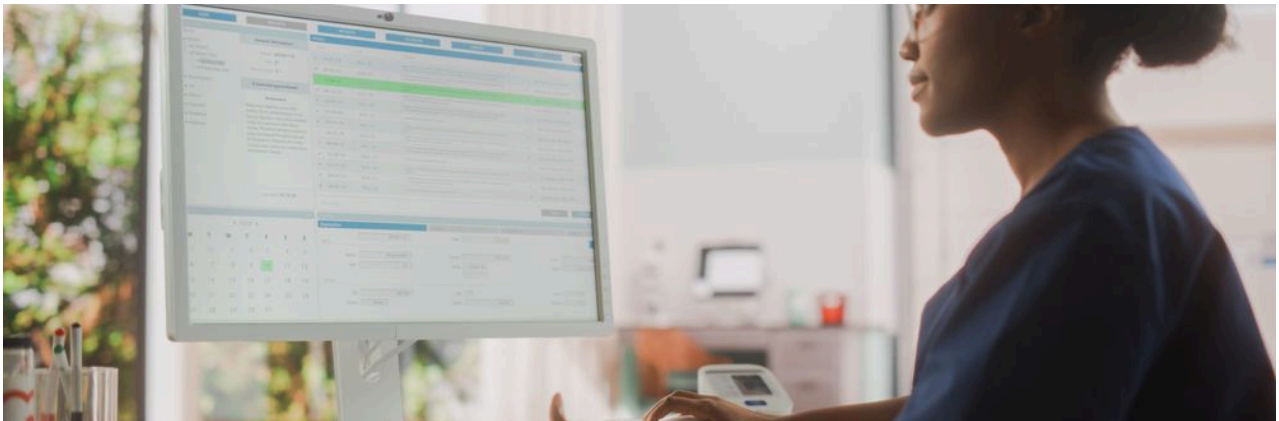
Electronic Health Records and Practice System

/ Latus formerly Peritus Health Management

Latus, formerly Peritus Health Management, is a UK leader in occupational health and workplace wellbeing. They provide proactive, tailored solutions that support regulatory compliance, improve employee health, and keep teams working safely and sustainably. With nationwide coverage, sector-specific expertise, and a people-first approach, Latus focuses on building healthier, more resilient workplaces rather than simply meeting minimum compliance requirements.

" NewRedo has transformed our operations with a secure, intuitive, and efficient practice management system "

Amanda Dowson - CEO



Project Introduction

Delivery of a secure, scalable EHR and practice management platform to address inefficiencies and compliance challenges. The cloud-based solution featured offline capabilities, automated workflows, and robust encryption with geo-compliant storage. Achieved paperless operations, increased throughput, and a future-ready platform, delivered on time and within budget.

Project Challenge

The project presented a range of significant challenges that required careful consideration and tailored solutions. A primary concern was ensuring seamless and efficient workflows for both clinicians and back-office staff to boost productivity and reduce operational bottlenecks. At the same time, the system needed to guarantee complete security of sensitive patient records and communications, maintaining full compliance with stringent privacy and health data governance regulations. Additionally, the platform had to remain fully functional in customer locations with low or unreliable internet connectivity. Another major challenge was addressing inefficiencies in appointment scheduling, which contributed to increased costs, disruption through missed appointments, and lost revenue from missed opportunities for follow-up engagements. Finally, the system had to cater to a diverse user base with varying levels of IT literacy, ensuring an intuitive and accessible user experience for all stakeholders. These challenges collectively underscored the need for a secure, efficient, and user-friendly solution capable of transforming Peritus Health Management's operations.

Project Solution

NewRedo delivered a modern, web-based electronic patient records system and a supporting practice management platform tailored to Peritus Health Management's needs. The solution used a cloud-first architecture for scalability and offline capabilities to ensure uninterrupted operations, even in low-connectivity settings. A high-performance document database with full-text search enhanced productivity for clinicians and staff, while an intuitive interface catered to users with varying IT literacy levels. Key features included electronic signatures for paperless consent, secure portals for collaboration, and end-to-end encryption with geo-compliant data storage for robust data security. The system streamlined appointment scheduling, automated follow-ups to reduce

missed opportunities, and supported compliant workflows for clinical referrals and employer interactions. This secure, efficient solution boosted operational productivity, customer satisfaction, and profitability while positioning Peritus for future growth.

Customer Value Proposition

The practice management system transformed Peritus Health Management's operations, enabling paperless workflows, faster onboarding, and increased appointment throughput. Automation of follow-up appointments reduced revenue loss, while intuitive tools boosted productivity for clinicians and staff. Secure data encryption and compliance with health regulations built trust, and offline capabilities ensured uninterrupted service even in low-connectivity areas. These improvements drove higher customer satisfaction, increased profitability, and positioned Peritus as a leader in occupational health services.

Project Skills

API Design, Agile Delivery Management, Cloud Infrastructure, Javascript, Node.js, Software Architecture, Technical Leadership, Test Management, CouchDB, ETL, SQL, Typescript